

How to make online payment of TNEB Electricity Bill?

Tamil Nadu Electricity department introduced online payment long back which can be operated round the clock. With this facility each and every user can make timely payments without any extra overdue charges.

Steps of Online payment are given below:

Step 1: In order to avail online payment service provided by Tamil Nadu Electricity Board as a first step the required user must create their user name and password and this can be done by moving to the TNEB webpage with the link <https://www.tnebnet.org/awp/login.jsessionid=u4saZNYlUBh0CrUQN+QWNoOZ> .

The following screen will appear:

TANGEDCO
TAMILNADU GENERATION AND DISTRIBUTION CORPORATION LTD
CONSUMER SERVICES

WSS
WEB SELF SERVICE

Home

Know Your Service No Tenders FAQ Guide lines Bill Calculator Login

Pay early to avoid unexpected network / connectivity issues on the last date

Payment / Consumer Complaints Gateway

Username:
Password:
Login
New User?
Forgot Username / Password?

Android app
IOS app

April 2019

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Working Hours: 00:05 hrs to 23:55 hrs (Monday-Friday); 00:05 hrs to 22:00 hrs (Saturday); 11:30 hrs to 23:55 hrs (Sunday)

KIND ATTENTION LT ELECTRICITY CONSUMERS

For TNEB transactions come through BBPS (Bharat Bill Payment System), please raise complaint using COMPLAINTS menu in the respective Bank's Internet Banking System in BBPS menu or contact the collecting agent.

Make payment of LT Electricity Bills only through TANGEDCO Section Office Counters/E-seva centers of GoTN/Post Offices/Bank Counters of City Union Bank(CUB), Lakshmi Vilas Bank (LVB) and Tamilnad Mercantile Bank (TMB), Mobile apps of City Union Bank(CUB), Karur Vysya Bank(KVB) and Indian Bank(INB), Lakshmi Vilas Bank (LVB), ATM of TMB, Federal Bank and through the TANGEDCO's official website www.tangedco.gov.in. Consumers are advised not to make payments through any other unauthorised agents/mobile apps/websites so as to avoid disconnection of electricity supply for non-payment of EB Bills.

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This website is best viewed in IE 8+, Firefox 3+ and Google chrome 3+ @ 1024 x 768 resolution

New user registration can be done in a simple step by clicking on new user tab which provides a form where an individual must fill their demographic data's and later activate it through the mail received from the provider.

Step 2: After getting registered with the site the user are requested to input their user name and password created as above . Next by clicking on login tab it redirect us to next page.

Step 3: In the payment detail page where we can find various details like consumer number, consumer name and consumer address. Clicking on select tab next to the address display takes us to next page for further transactions. If the user is the owner of several houses then they can register for many consumer number using add service number option in this page but for multiple payments each consumer number should be selected individually for making payments.

Step 4: The next screen displays our current consumption charges along with our payment amount, due date of payment and available payment options. The user based on their choice can select any types of payments like credit card, debit card or net banking. The user can select their respective bank and they are also insisted to have an eye about applicable of banking charges extra for card payments. Moreover the banking charges differ from bank to bank based on card type selected.

Step 5: After selecting the required bank and mode of payment as shown in the screen it displays the user with various information's like their consumer number, name, bank, bill amount, banking charges, total amount along with terms and conditions. The user must tick I have read the above terms and conditions and agree to pay and click on confirm pay tab option.

Step 6: The user can make their payments either through net banking, debit card or credit card. Card Payment: Select the required card type like maestro, visa or master card then input your card name, number, expiry date along with 3 digit CVV numbers behind your card. After input of required data clicking on pay to button takes you to secure payment gateway page and then enter your online transaction password digit received in your mobile number to complete your transaction. Net Banking Payment: If you make payment through net banking option follow till step 5 and then based on the bank selected you will be redirected to the respective bank net payment facility page. Here input your login id and password and click on submit button

Step 7. Complete the payment by following the steps required in your bank's net banking site which may differ from bank to bank

Step 8: You are finally done with a successful online EB payment which shows you payment number and E-Receipt.